

INMETRO

**IMPLANTACAO ASSISTIDA de
PROGRAMAS de AVALIACAO
da CONFORMIDADE**

May 31 – June 1- 2011

Rio de Janeiro

www.icontec.org



**Impactos das normas /
regulamentos e estratégias
adotadas para a sua reducao**

**Fabio Tobón
ICONTEC
Colombia**

www.icontec.org



COLOMBIA

- Area: 1.138.000 km²
- Population: 43.5 million
- Official Time: Normal GMT 5 hours
- Currency: Colombian Peso \$
US\$ 1,00 = \$1.850
- Main Exports: Oil, coffee, coal,
flowers, emeralds,
bananas, minor
industrial goods.



La calidad, nuestro estilo de vida
www.icontec.org



ICONTEC

- Founded May 10, 1963 (48 years)
- Private, non for profit
- 2 300 affiliates
- National Standards Body for Colombia since 1984
- Represents Colombia at International Organizations such as ISO, COPANT, PASC, CAN, ASTM
- Product Certification since 1971
- Member of IQNet
- First LatinAmerican body accredited on CDM projects

La calidad, nuestro estilo de vida
www.icontec.org



International
Reach
ICONTEC

A map of Latin America and the Caribbean region. Arrows point from Miami, Florida, USA, to various countries: Guatemala, Honduras, El Salvador, Nicaragua, Costa Rica, Panama, Colombia, Ecuador, Peru, Bolivia, and Chile. The Dominican Republic is also labeled. The map uses different colors for each country: Guatemala (light blue), Honduras (yellow), El Salvador (orange), Nicaragua (green), Costa Rica (red), Panama (purple), Colombia (orange), Ecuador (blue), Peru (green), Bolivia (red), Chile (red), and Dominican Republic (blue).

La calidad, nuestro estilo de vida
www.icontec.org

Colombian Quality System SQAM

www.icontec.org

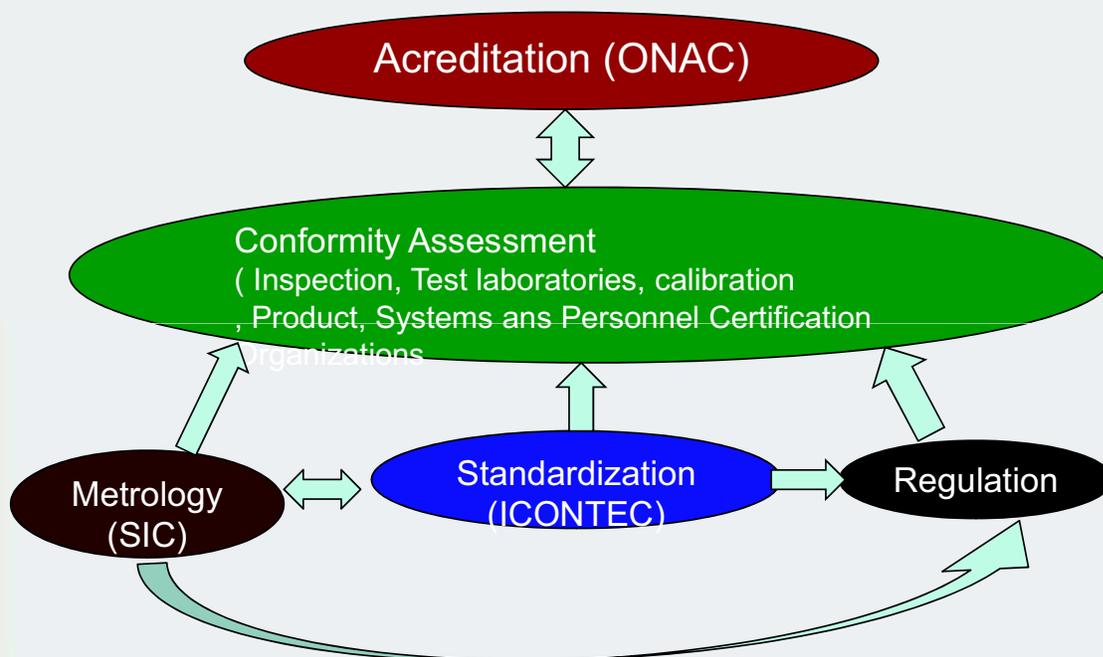


SQAM System

- Decree 1929 – Metrology System
- First approach to SQAM – 1984 (D. 2746)
- Actual SQAM – Decree 2269 year 1993
- CONPES 3446 of 2006 on Quality
- Decree 2269 Under revision



SQAM System Colombia



SQAM System

- The system is part of the “National competitive system”
- Follows international agreements and WTO directives
- Run at the top by Inter – sectorial Commission on Quality, headed by the Ministry of Commerce, Industry and Tourism



COMPONENTS SQAM

- Standardization
- Technical Regulations
- Accreditation
- Conformity Assessment
- Designation
- Metrology



STANDARDIZATION

- Private – ICONTEC is the NSB
- 5900 Colombian Technical Standards (NTC)
- 160 technical committees
- Follows the code of good practice according to annex 3 of the TBT (WTO)
- System based on credibility, transparency, openness and consensus



TECHNICAL REGULATION

- They are Mandatory
- Done by Public entities
- To protect Health, Safety, environment and Customer protection
- Need to be transparent, not discriminatory and based on International Standards
- They could be a major barrier to trade



ACCREDITATION

- ONAC – Organismo Nacional de Acreditación de Colombia
- Founded in 2007
- Mix of public and Private funding
- Accredites with ISO internationally recognized standards i.e: ISO 17021, 17024, 17025, 65
- More than 400 CAB accredited

15

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



DESIGNATION

- Designation: Authorization by a government entity to do CA in a particular Scheme (A kind of Accreditation??)
- Could be discriminatory
- It is sometimes used on very particular situations

16

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



CONFORMITY ASSESSMENT

- Certification – System – Product and Personnel
- Test and Metrology labs.
- Inspection bodies
- Most CA organizations are private
- Needs international recognition

17

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



METROLOGY

- National Metrology laboratory under the superintendance of Industry and Commerce (SIC)
- Carries – scientific – Industrial and Legal Metrology
- There is a chain of private metrology labs that provide calibration to Industry

18

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



Impact of CA in the country and at ICONTEC

www.icontec.org



ICONTEC and the SQAM

- Important actor
- High credibility and recognition
- 1971 Quality Seal (Sello de Calidad)
- 1991 Management Systems Certification
- ISO 9001 – ISO 14001 – ISO/IEC 27001 – ISO 22000 – OSHAS 18001 – Others
- Special care of SMMIE in the country



SQAM Impact in the country

- The SQAM system has become important on these FTA, usually negotiated with WTO-TBT reach
- The lack of recognition of some actors in the system is a big problem
- There is a need of a well established Labs net



SQAM Impact in the country

- SMMIE have become active in the system
- More that 70% of affiliates to ICONTEC are SMMIE
- Management system certification to ISO 9001 with big increase (2nd in LA)
- Large growth of consultants on “Quality”
- Colombia is developing eight “world Class Sectors”



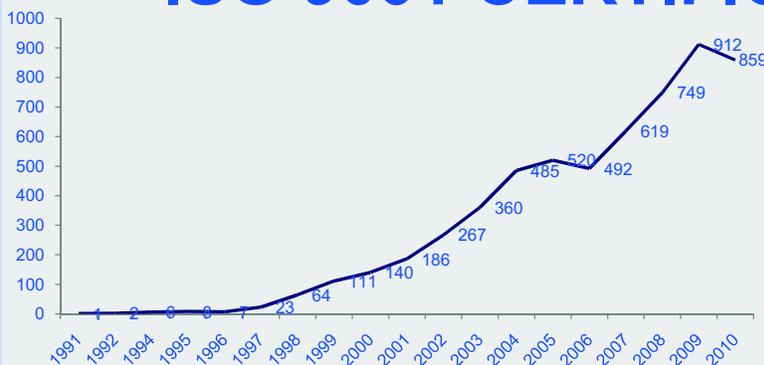
CERTIFICATIONS BY ICONTEC STATISTICS



icontec
internacional

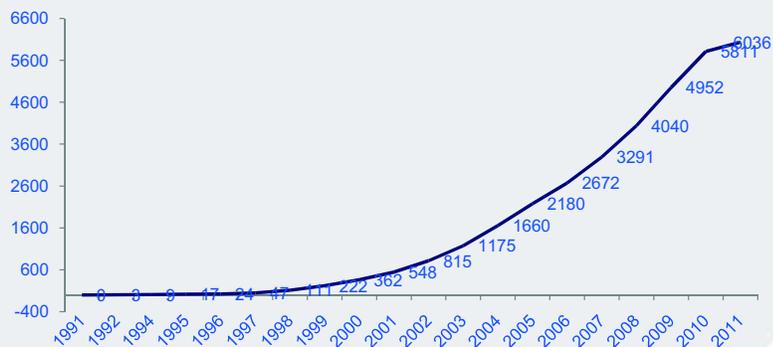
www.icontec.org

ISO 9001 CERTIFICATIONS



ISO 9001
certificatetions
each year. There
are 225 in 2011 up
to april.

ISO 9001
certificates

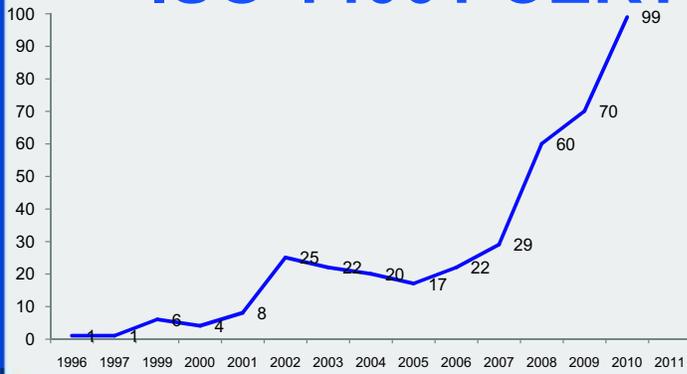


La calidad, nuestro estilo de vida

www.icontec.org

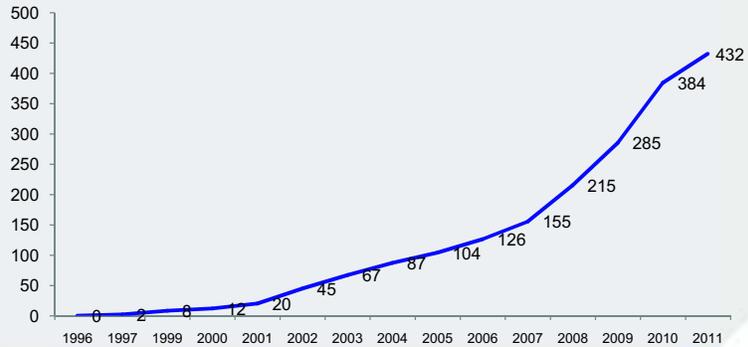


ISO 14001 CERTIFICATIONS



ISO 14001 certifications each year. There are 48 in 2011 up to april

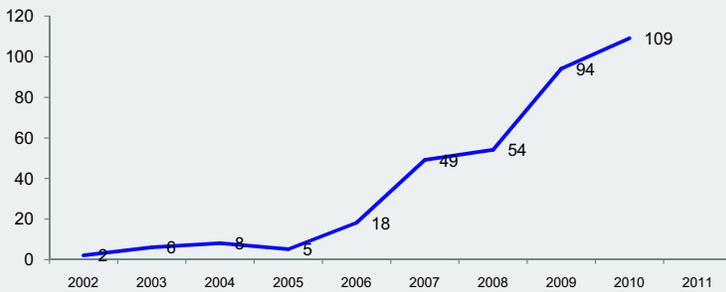
ISO 14001 total certificates



La calidad, nuestro estilo de vida
www.icontec.org

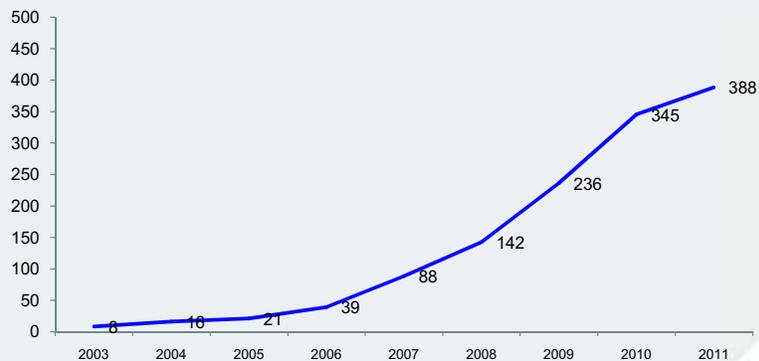


OHSAS 18001 CERTIFICATIONS



OHSAS 18001 certifications each year. There are 43 in 2011 up to april

OHSAS 18001 certificates



La calidad, nuestro estilo de vida
www.icontec.org



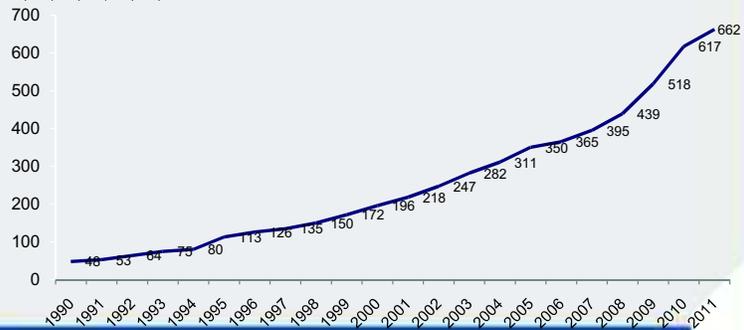
CERTIFICACION SELLO DE CALIDAD/SELLO CON REGLAMENTO



Quality seal per year.
In 2011 there are 45
up to april

La gráfica muestra el número de certificados de sello de calidad y sello con reglamento vigentes año a año.

ICONTEC QUALITY SEAL



La calidad, nuestro estilo de vida
www.icontec.org

27



Strategies to reduce the Impact of CA



icontec
internacional

www.icontec.org

STRATEGIES

National Colombian Standards (NTC)

- A total of 5900 NTC
- NTC developed by consensus according to the needs of the government and Industry to boost competitiveness
- NTC based on International Standards
- 35% based on ISO, IEC, ITV
- 25% on US SDO (NFPA, ASTM, ASME, etc)

29

ES-009-001

La calidad, nuestro estilo de vida

www.icontec.org



STRATEGIES

Subsidize programs to certify SMMIE

- SMMIE – Counts for 92 – 94% of enterprises
- Main certifications on the program ISO 9000 and 14000. More than 600 companies
- Programs financed by the IDB and the Colombian Government

30

ES-009-001

La calidad, nuestro estilo de vida

www.icontec.org



STRATEGIES

Standards for small and Micro

- Program NOREXPORT
- Financed by IDB and later the EU
- More than 550 NTC
- Program with Bolivia (IBNORCA) and Perú (INDECOPI)



STRATEGIES

Special Management System Standards

- Designed to help small and micro enterprises.
- NTC 600 – Quality management system
- NTC 5520 – How to provide good service to customers.
- NTC 5555 – For “Informal” education institutions
- Guide to formalize companies



STRATEGIES

Standards as base for TR

- Technical regulations are mandatory and made by the government
- According to the WTO, they have to be based on international standards
- ICONTEC approaches the government so the TR don't become barriers to trade

33

ES-009-001

La calidad, nuestro estilo de vida

www.icontec.org



STRATEGIES

Free Trade Agreements (FTA)

- Colombia has signed 7 FTA and there are 4 more in line
- On Negotiation FTA with: USA, the European Union, Korea, Panamá
- ICONTEC, as consultant to the government, participates
- FTA based on WTO - TBT

34

ES-009-001

La calidad, nuestro estilo de vida

www.icontec.org



STRATEGIES

Accreditation recognized Worldwide

- Colombian Accreditation bodies have not been recognized by the MOU of IAF
- We have accreditation on Systems certification with ANAB – USA and DAKKS – Germany
- For product (ICONTEC Quality seal) with ANSI - USA

35

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



STRATEGIES

Technical Publications

- More than 60 publications in spanish
- Books on how to implement management systems for SMMIE
- Publications in spanish paying royalties to other institutions
- We generate a lot of knowledge that we share in our books

36

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org



STRATEGIES

Product certification is the real problem

- System certification is not a problem for Global Trade. Problem is product certification
- There is a maraña of private schemes
- These schemes become a barrier to trade
- ICONTEC is fighting this barrier

37

ES-009-001

La calidad, nuestro estilo de vida

www.icontec.org



MARAÑA CERTIFICACIONES

TL 9000 WRAP HAR ENEC

EUREPGAP SFQ 2000 CMM

FSC SA 8000

HACCP 9000 ORGANIC - IFOAM SELECT PLANT

SQF 2000 Q BS-7799-2

TS-16949 CB SCHEME ELITE

Q WEB FLORIMARK COUNTRY REGULATIONS

La calidad, nuestro estilo de vida

www.icontec.org



STRATEGIES

Signing of MOUs

- MOUs are cumbersome, expensive and restrictive
- They help the global trade of products
- We have MOUs with FCAV and ABNT in Brazil
- An international recognized system for products is needed

39

ES-009-001

La calidad, nuestro estilo de vida
www.icontec.org

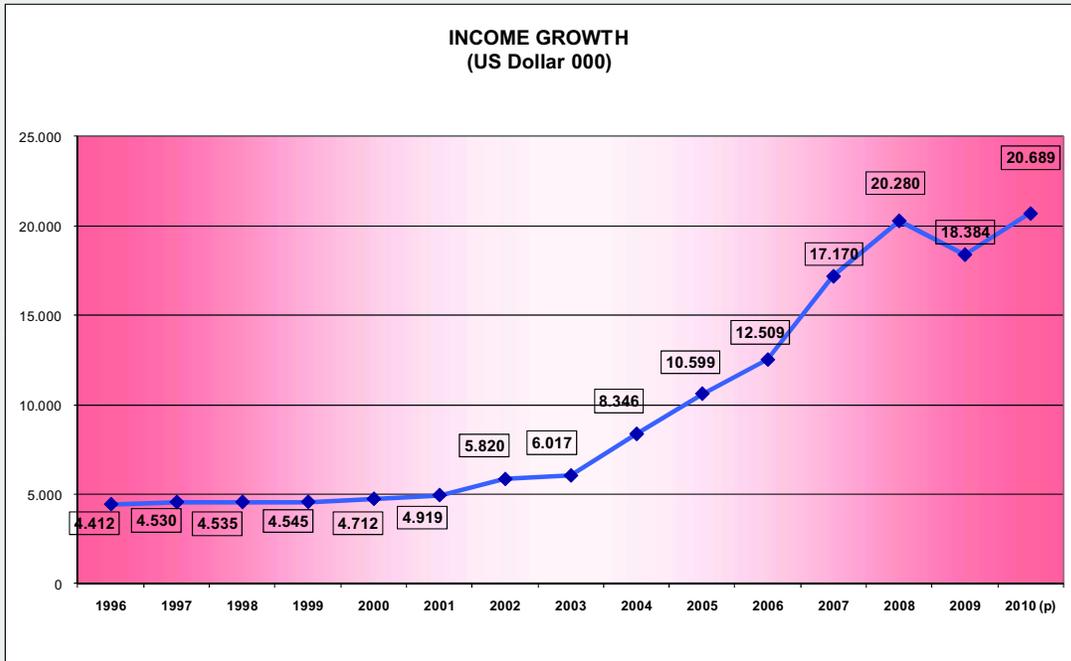


STATISTICS

www.icontec.org



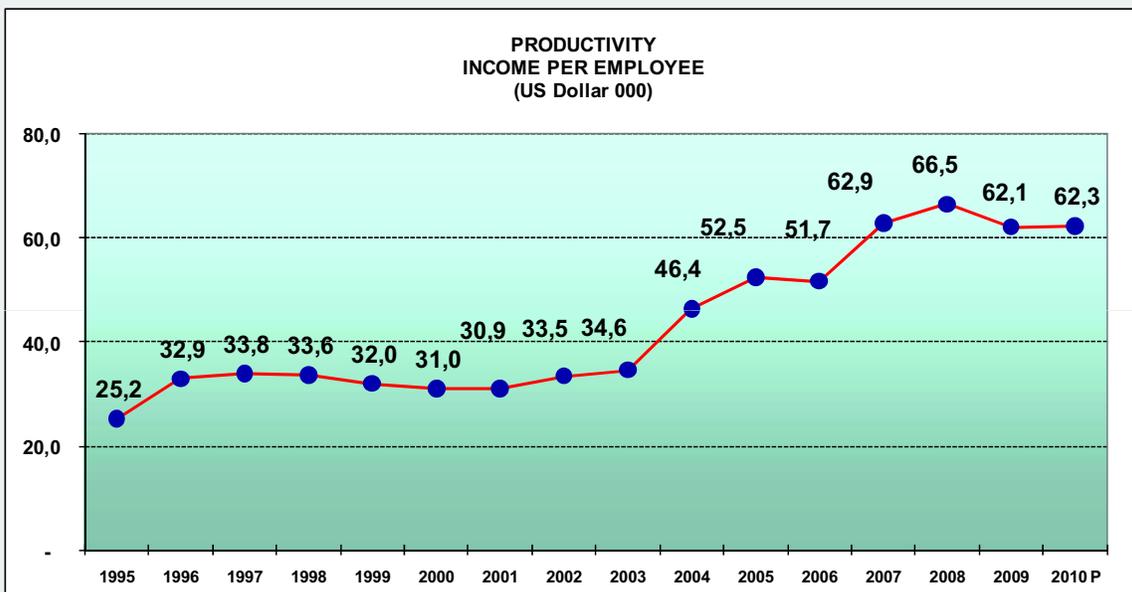
ICONTEC DATA



La calidad, nuestro estilo de vida
www.icontec.org



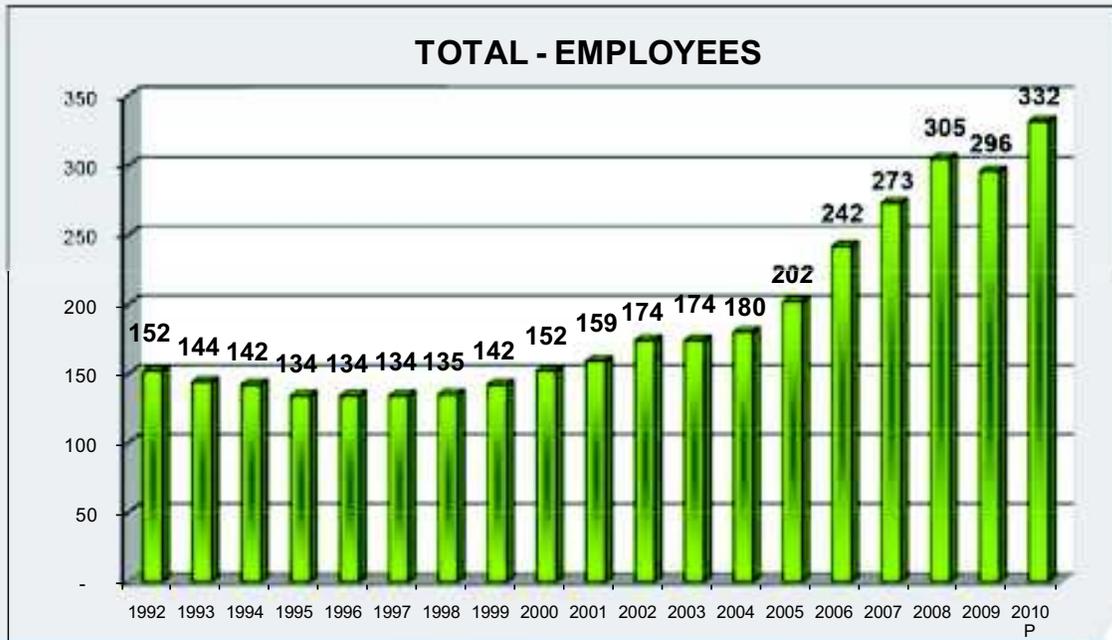
ICONTEC DATA



La calidad, nuestro estilo de vida
www.icontec.org



ICONTEC DATA



La calidad, nuestro estilo de vida

www.icontec.org



**OBRIGADO
GRACIAS
THANKS**



icontec
internacional

www.icontec.org